

2260 S. Grove Street Chicago, Illinois 60616 (312) 372-9870 Office (312) 842-0291 Fax www.iuoe399.org

How to View Your Medical Claims/Explanations of Benefits By Registering on Elite's Website

- 1) Go to www.eliteadmin.com
- 2) Click Member Login.
- ³) Read the authorization and click I Agree.
- 4) Type your 10-digit User ID found on your insurance card (without the UOE prefix), i.e. 093990____.
- 5) Enter your password, which is your 8-digit DOB in the following format: **MMDDYYYY.** You can change your password after your first login.
- 6) Once logged in, you can view your deductible and out-of-pocket accumulators by clicking on **Your Name** at the *bottom* of the screen, or you can view your claims and explanations of benefits by clicking on **Your Name** near the *top* of the page.
- 7) If you have problems with the site or questions about your claims, please contact Elite Administration at (312) 243-1265.

*Please note: User ID and passwords for new enrollees are added every Wednesday